

In the unfortunate event that you are unable to attend a hub meeting or event, refunds will apply as follows for those booked and paid in advance:

Guests attending meetings & events:

Cancellation Period	Refund Due
Unable to attend - notice given 48 hours prior to the meeting	Guests will receive a credit note for the full amount paid
Unable to attend - notice given 5 days prior to the meeting	Guests will receive a full refund

Members:

Monthly fees - members are required to pay monthly meeting fees to cover the costs of a venue, food, drink and administrative time.

- *Face to Face - £50.00 per month (inclusive of VAT)*
- *Virtual - £20.00 per month (inclusive of VAT)*

Such fees are nonrefundable.

Membership fees - are payable in full when joining, if a member chooses to leave the hub or cancel their membership, such fees are nonrefundable.

Suspending Membership:

There are times due to changing circumstances that members may want to suspend their membership. Members can submit their request to info@newgen-networking.com along with a brief explanation of why, and the management team will issue a credit note. (refunds do not apply).

The suspending member will forfeit the right to their category within the hub and may be offered a different hub upon return.