

## Our Mission Statement

*"Generate a hub for businesses to grow and develop strong relationships"*

## Goals

To provide successful business networking hubs, aimed at building strong relationships and supporting each other in the growth of our businesses.

## Ethics

Our policy ensures that as a business our practices are ethical. We require all members, directors, guests & third parties to comply with our ethical and organisational values and to be aware of their own behavior and actions.

Members, directors, guests & third parties, who operate in a manner that is deemed unethical will be asked to leave the hub.

## NewGen Networking Values

- Honesty
- Integrity
- Commitment
- Loyalty
- Accountability
- Professionalism
- Confidentiality
- Respect

## Code of Conduct

All members, directors, guests & third parties of the NewGen Networking Hub are guided by and required to uphold our code of conduct.

1. Members will be honest and act with integrity to fellow networkers and guests
2. Members will deliver a quality service based on the quotes provided and work agreed
3. Members will build strong valuable relationships within the hub
4. Members will be committed to supporting the growth of the hub
5. Members will abide by the standard and ethics of their relevant governing bodies

## Best Practises

**Time Keeping** - Members are required to be punctual to meetings and be present for the duration of the meeting.

If you are running late, let a member of the team know as soon as possible.

**Attendance** - Regular, consistent attendance is required. If you are unable to attend, you should send a representative in your absence. 3 missed meetings in any 6-month rolling period (with exception to holidays/medical/exceptional circumstance) will result in your membership being terminated and your category released.

## Consideration

- Be respectful to others when they are speaking/presenting their business spotlight
- Switch Mobiles phones to silent to avoid disruption
- All members are responsible for ensuring that guests receive a warm welcome

## Adminstration

- New applications will be processed by the hub's membership co-ordinator & committee
- Monthly payments are required of £20(online) or £50(face2face) to cover subs for room hire/catering
- An annual membership fee of £197.00 is required after the one-month free trial has ended
- Considerations for any clash of category will be determined and resolved by the committee
- Complaints should be raised with the committee in the first instance